

Privacy Labs Operations Lead

We believe the internet has changed because of the proliferation of cloud services that commoditize personal data. Companies masquerade "free" services in exchange for something quite valuable: collecting and storing user data like emails, contacts, purchases, travel and browsing history.

At Privacy Labs, we are building a different future. We are on the verge of a new computing revolution - one that puts the user and their data first by decentralizing the net.

As our Head of Manufacturing Operations you will be responsible for the operations and launch of our first and follow-on products, from building relationships with CMs and transferring products into production, to overseeing the fulfillment and delivery to new customers.

REQUIREMENTS

- Drive formulation and execution of the operations and manufacturing strategies to support the company's goals and objectives and deliver on its vision
- Build the manufacturing, supply chain, and logistics team
- Develop workflow systems, operation sequences and processes to optimize production efficiency
- Estimate manufacturing cost, determine cycle time standards, and make recommendations for tooling and process requirements of new product lines
- Establish and maintain key supplier relationships
- Design the supply chain and develop the tools and processes to manage inventory and forecasts
- Support product phase builds from EVT, DVT, PVT, through ramp
- Ensure exceptional product quality
- Deliver world class on time delivery (OTD) for customers
- Manage logistics and reverse logistics
- Frequent travel expected, probably overseas (10-35%)
- Manage supply planning to right size the materials drive, manage inventory across the value chain (DOS) and enhance asset utilization
- Responsible for achieving world class on time delivery (OTD) for customers
- Responsible for optimizing material liability and finished goods inventory
- Own Demand Planning and incorporate both short-term and mid-term demand inputs into Master Production Schedule (MPS)
- Review supply commits back from Contract Manufacture (CM) and coordinate with customer order management
- Validate that supplier material on-hand and on-order meets forecast
- Orchestrate supply/demand balance across end-to-end supply chain
- Works cross functionally with people in Product Engineering, Product Marketing Logistics, Customer Operations/Order Management and Quality

Required Experience

- BS or BA in Mechanical Engineering, Industrial Engineering, or Electrical Engineering, or other relevant field
- 5+ years of relevant work experience (New Product Introduction, Manufacturing Operations, etc.)
- Direct experience with New Product Introduction and manufacturing of Consumer Electronic Products or electro-mechanical Medical Devices
- Direct experience with different manufacturing processes including injection molding, SMT, automated assembly processes, and QA/QC testing
- Proven track record of exceptional project management, delivering projects on-time, and to-budget
- Direct experience working with cross-functional teams and working with international OEMs

Successful candidates will have the following attributes

- Dedication to detail, accuracy, and quality
- Proven leadership and management skills
- Consistent, clear, accurate communication
- A self-starter with excellent analytical and troubleshooting skills
- Eager to work in a small company startup environment, adapting to shifting priorities, and embracing iteration and continuous improvement

BENEFITS

- Generous employee stock options
- Employee health, vision, and dental insurance
- 401k
- Flexible work hours

Location

We are located in the heart of downtown Bellevue, with easy access to public transportation.

Company

Privacy Labs was founded by seasoned entrepreneurs with a successful track record and decades of experience shipping products to hundreds of millions of users. We are well funded by great early stage investors that have backed companies like Instacart, Coinbase, Flexport, Redfin, Square, eero, and AirBnb.

Our purpose is to help people be free, private and secure online; to empower people to be their true authentic selves online. We equip people with the tools they need to take control of their own data.

We are an equal opportunity employer and value diversity at our company. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.